

AMERICA'S #1 CHURCH BUS DEALER

The Only Bus Warranty Built for Ministry

Every bus we sell is backed by real coverage, not fine print. Churches and senior care communities get an **8-year, unlimited-mile, bumper-to-bumper warranty**. No other dealer offers this warranty to churches and senior care communities.

8-Yr

UNLIMITED MILES

10,000+

BUSES DELIVERED

73

YEARS IN BUSINESS

50

STATES SERVED

Compare Our Warranty Tiers

	SilverCare	GoldCare	PlatinumCare
Coverage	Entire vehicle, bumper-to-bumper	Entire vehicle, bumper-to-bumper	Entire vehicle, bumper-to-bumper, all manufacturers we represent
Term	5 years / 60,000 miles	7 years / 70,000 miles	8 years, unlimited miles
Deductible	\$100 per claim	\$100 per claim	\$100 per claim
Price	Included free	\$800	Included free
Who Qualifies	All new-bus buyers	All new-bus buyers	Churches, ministries, and senior care communities

Why PlatinumCare matters: most warranties are a mileage race, useful only if you drive the bus into the ground. PlatinumCare is a *time* guarantee. Whether your bus runs 5,000 miles a year or 15,000, you're covered bumper-to-bumper for a full 8 years, no odometer required.

What's Covered

- Engine, transmission & drive axle
- Electrical & A/C systems
- Brakes, steering & suspension
- Bus body, doors & seat frames
- Wheelchair lifts (where equipped)

Why Buyers Choose Us

- 73 years selling buses. Nobody's done it longer
- Non-CDL & CDL options in stock
- Nationwide delivery, every state
- A dedicated warranty team, not a call center

Warranty Questions, Answered

Q. Does PlatinumCare really cover the whole bus, not just the engine?

Yes. All three of our new-bus warranty tiers cover the entire vehicle bumper-to-bumper, not just the powertrain like most dealer warranties. The only difference between tiers is how long the coverage lasts and who qualifies for it free of charge.

Q. My church will never put 80,000 miles on a bus in 8 years. Does the warranty still help me?

That's exactly why we built it around **unlimited miles** instead of a mileage cap. You're covered for the full 8 years no matter how lightly the bus is used, which is the opposite of most warranties that expire the moment you hit a mileage number.

Q. Who is eligible for PlatinumCare?

Churches, ministries, and senior care communities qualify automatically at no additional cost on a new bus purchase, on any manufacturer we represent. No other dealer offers this warranty to churches and senior care communities.

Q. What if I'm not a church or senior care buyer?

Every new bus we sell, regardless of buyer type, includes SilverCare free: 5 years / 60,000 miles, entire vehicle, bumper-to-bumper. GoldCare extends that to 7 years / 70,000 miles for a one-time \$800 upgrade.

Q. Is there any coverage available on a used bus?

Yes. A used-bus service contract is available for purchase on qualifying units. It is a powertrain-only contract, so it is different from our new-bus warranty tiers. Here are the details:

Used-Bus Service Contract at a Glance

- **Term:** 12 months or 12,000 miles
- **Price:** \$1,050 as of 2026 (subject to change)
- **Deductible:** \$100 per visit
- **Eligible bus:** 10 years old or newer, with 100,000 miles or less
- **Covered:** powertrain only, meaning the internal lubricated parts of the engine, transmission and drive axle
- **Not covered:** air conditioning, heater, brakes, steering, suspension, electrical, body, doors or a wheelchair lift
- **Repairs:** must be authorized before work begins
- **Maintenance:** keep your maintenance receipts
- **Administered** by a third party, not by Carpenter Bus

Q. How do I file a claim?

Call your warranty administrator before any repair begins so the work is authorized up front. Our team handles the paperwork with the repair facility directly, wherever you are in the country.

Get a Warranty That Actually **Backs You Up**

Talk to a Carpenter Bus Sales representative about which bus, and which warranty, fits your ministry or organization.

(800) 370-6180

carpenterbus.com | hello@carpenterbus.com

Franklin, Tennessee · Elm Mott, Texas (just north of Waco) · Nationwide Delivery

Warranty terms summarized for reference. Full terms, conditions, and exclusions are provided at time of sale. The used-bus service contract is administered by a third party, and pricing is subject to change.
Carpenter Bus Sales, Going the Extra Mile Since 1953.